

E 01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 80766

Date: 8/3/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Susan T.

McDonald

Account Name:

Susan T. McDonald

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Prescott

CBR:

State:

AZ

Zip: 86303

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No E-01345A-08-0172

I am writing to strongly urge the Arizona Corporation Commission to deny this requested rate increase. In this economic climate it is unconscionable for APS to increase their rates, especially to this extent. We are all struggling to get by with huge unemployment rates, high gasoline prices and devalued homes. The company I work for has laid off about 25% of it's workforce since December, and the rest of us have been working short weeks (without pay for the days off) ever since then. This amounts to a 15% cut in pay. And those of us that are still working are hardly making ends meet. How much worse for those who are currently unemployed. Still, it seems that the solution for every company whose income is falling is to raise their rates, further compounding the misery inflicted upon those of us who are expected to support these increases. Please, please deny this rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and left message acknowledging receipt of opinion with Dale.

End of Comments

Date Completed: 8/3/2009

Opinion No. 2009 - 80766

Arizona Corporation Commission

DOCKETED

AUG - 3 2009

DOCKETED BY

[Signature]

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AZ CORP COMMISSION
DOCKET CONTROL

E 01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80768

Date: 8/3/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Stanley

Magana

Account Name: Stanley Magana

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85364

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No E-01345A-08-0172

The Corporation Commission members are the people that are the protectors of the APS consumers in Arizona. Approving a 13.07% increase in 2009 in our Electric rate will be construed as NOT protecting the consumers. The only hope that we have is that the Corporation Commission rejects the increase requested by APS. The only recourse that the consumers have is the information that can be distributed on how we have been protected and the election of Corporation Commissions members.

This is a request for the Corporation Commission to reject the APS request to increase our electric rates by 13.07%. An approval of a 13.07 % increase in a 12 month period is NOT protecting the consumer

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer and left message acknowledging receipt of opinion

End of Comments

Date Completed: 8/3/2009

Opinion No. 2009 - 80768